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**DATE:** July 16, 2024

**TO:** All Current and Prospective Medicare Advantage, Prescription Drug Plan, Section 1876 Cost, PACE, and Medicare-Medicaid Plan Organizations, Bid Consultants, and Actuarial Certification Consultants

**FROM:** Vanessa S. Duran, Director  
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**SUBJECT:** Release of the Contract Year 2025 Crosswalk  
Verification Functionality in HPMS

CMS is pleased to announce the upcoming release of the new Contract Year (CY) 2025 crosswalk verification functionality in the HPMS Bid Submission module. All organizations/sponsors with renewal plans for CY 2025 must verify their HPMS crosswalk data in the Bid Submission module for accuracy and completeness beginning **Monday, July 22, 2024, 3:00 a.m. ET** through **Thursday, July 25, 2024, 5:00 p.m. ET**.

Effective CY2025, it is now mandatory for all organizations/sponsors to concur or non-concur with their crosswalk data by the July 25, 2024 deadline for their contract to be approved by CMS. If the crosswalk verification is not completed for a given contract, that contract cannot be approved.

Organizations may review their HPMS crosswalk data at the following path: HPMS Homepage > Plan Bids > Bid Submission > CY 2025 > Upload. Once an organization reviews their crosswalk data, they should concur by selecting "Yes", or non-concur by selecting "No" and then click "Save" to submit and signal the verification is complete. Organizations that non-concur with their crosswalk data must provide an explanation to support their non-concurrence.

Organizations should pay special attention to whether CMS will manage the enrollee

movements for each crosswalk, or if the organization will manage the enrollee movements and need to submit POVERs/MARx transactions. This information will be displayed for each row on the Crosswalk Verification page.

If issues are identified with your MAPD organization's crosswalk data, please submit your inquiry to: <https://dmao.lmi.org>. Select the Medicare Advantage Operations tab and submit questions under the "Medicare Advantage Issue" category.

If issues are identified with your PDP organization's crosswalk data, please submit your inquiry to the Part D Benefits mailbox at: [PartDBenefits@cms.hhs.gov](mailto:PartDBenefits@cms.hhs.gov).

For D-SNP-specific crosswalk questions and D-SNP look-alike transitions, please contact the D-SNP operations mailbox at: [MMCO\\_DSNPOperations@cms.hhs.gov](mailto:MMCO_DSNPOperations@cms.hhs.gov).

For technical issues, please contact the HPMS Help Desk at: [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov) or 1-800-220-2028.